



INSTRUCTIONS TO CUSTOMERS FOR SEWER TAP INSTALLATIONS

If the service that is installed is 4 inches in diameter, then the Plumber may call the El Paso Water dispatchers at 915-594-5775 or 915-594-5778 between the hours of 7am and 3pm, Monday through Friday, and a crew will be dispatched within 24-hours to make the final service tap to the main.

If the service lateral that is installed is equal to or larger than 6 inches in diameter, the Plumber must contact the El Paso Water Dispatcher at 915-594-5775 or 915-594-5778 a minimum of 72-hours in advance to schedule the final service connection with EPWater-Construction Crew.

Note: When calling the Dispatcher please have the following information ready:

- Customer Name & Phone # _____
- Plumbing Company _____
- Address _____
- Installation & Service Contract Number _____
- Traffic Control Permit # EPTC _____
- Paving Cut Permit # NEDP _____
- Plumbing Permit # BPLG _____
- Date & Time ready for Tap _____
- Size 4" or 6" _____